

The management of COBERMASTER – Indústria Transformadora Metálica, Unipessoal, LDA., aware of the challenges that both companies and society face today, decided to establish a Quality Management System based on the NP EN ISO 9001 Standard, with the strong conviction that it will be the basis of the development and improvement actions needed to face them successfully.

COBERMASTER's Quality is assumed by all its employees, that is, the involvement and commitment of all to the continuous improvement of the quality of its products and services.

The company's fundamental objectives in terms of Quality are customer satisfaction and continuous improvement in the performance of its services. To achieve these goals, the company pledges to:

- Promote the satisfaction of Customers, Employees, and other Stakeholders;
- Comply with the requirements of the ISO 9001:2015 Standard, applicable legislation and contractual requirements;
- Provide qualified Human Resources and the necessary equipment for the development of their activities;
- Improvement of its products and services;
- Continuous reduction of costs related to non-quality;
- Reduction of manufacturing times and delivery times;
- Promote the continuous improvement of the organization and the effectiveness of the QMS, though the efficient management of its processes.

The Management of COBERMASTER – Indústria Transformadora Metálica, Unipessoal, LDA., pledges to promote the implementation, maintenance and continuous improvement of a Quality Management System, in accordance with the NP EN ISO 9001:2015 Standard, based on training, accountability and the commitment of its employees, providing all the necessary means for its operation and updating.

Management:   
A Gerência

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